



ELECTRONIC NEWSLETTER, March 20, 2020

The **District board meeting for Monday** will be held at the District office due to the Fire Station being closed to the public. See Separate notice and Special Meeting Agenda March 23, 2020.

OFFICE IS CLOSED

For everyone's safety, we are keeping our front doors closed and locked. Please make payments using the online system, the drop box by the front door, or via U.S. mail. The District is currently working 6 am – 4 pm, Monday – Thursday

District Operations during COVID-19

The Snoqualmie Pass Utility District is taking all steps necessary to provide safe and reliable water and sewer services for the duration of this emergency. See Special meeting agenda for Resolution 2020-03 Emergency Measures for Commissioner approval.

TAP WATER IS SAFE AND AVAILABLE:

The COVID-19 virus has not been detected in tap water. Standard procedures for tap water filtration, disinfection, and treatment removes or inactivate the virus. Bottled water is not required to meet the same standards as tap water, it's much more expensive, and both the manufacturing and resulting empty plastic bottles are terrible for our environment. Tap water is the safest, least expensive, and most environmentally sound way to remain hydrated.

DO NOT FLUSH WIPES!

Please dispose of wipes in the garbage. The last thing you need during a public emergency is a clogged sewer and the resulting expensive repairs. "Flushable and disposable" wipes—including baby wipes, disinfecting "pop up" wipes, paper towels, and even small make-up remover wipes—are the #1 cause of a clogged sewer line. If you own your home, the cost of repairing a clogged sewer line is yours, not your utility district's.

STAY IN TOUCH:

We want to be able to reach our customers with important updates and information. You can add your emergency contact information to your account by emailing us at customercare@snopass.org, or calling us at 425-434-6600, or registering to receive E NEWS on our website at www.snopass.org or you can register your online payment portal and update your contact info.



PAYMENTS ARE DUE BY THE 25TH OF EACH MONTH

Please visit www.snopass.org to register your new account. You will be able to see your bills and historical usage. Then you can choose to set up payments, and billing preferences.

NEW CUSTOMER PORTAL TO YOUR WATER METER

<https://my-spud.sensus-analytics.com/login.html#/signin>

The District is excited to make this new tool available to all of our customers. We ask that you register your account to begin monitoring your daily water usage.

*Questions, please contact staff: Office: 425-434-6600

or email: customer care@snopass.org