



Water Responsibility

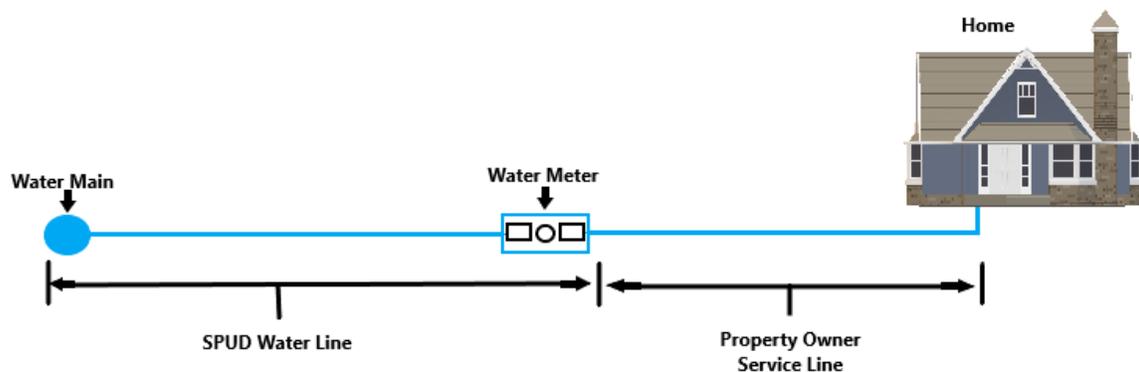
A partnership exists between the district and its customers, one which carries a responsibility for each along the delivery system. The purpose of this information and picture below is to call attention to where the lines of responsibility begin and end.

District Responsibility

The district is responsible for water quality, maintenance, and operation of the system from the source to the end of the distribution network. The distribution ends where the water meter connects to the property's service line.

Customer Responsibility

The water usage responsibility shifts to the customer once the water passes through the meter and enters the property's service line. To comply with water quality, the district may also require a property owner to install a backflow prevention system on the property side of the meter if then. This helps the property owner meet the obligation of not cross-connection a non-potable water source with the districts potable water supply. Customers should also ensure they have a $\frac{1}{4}$ turn water shut off valve inside their home as well as a pressure reducing valve.





Snoqualmie Pass Utility District requires that all homes have:

- A ¼ turn ball valve for property owners to turn the water off when the dwelling is vacant for extended periods of time, or in an emergency.
- A pressure reducing valve (PRV) to control the water pressure entering the home. The pressure on the water main can be up to 150 psi, thus you need a PRV to reduce to approx. 70 psi.
- A home may require a backflow device depending on how you use water at the home. Ask District for the Cross Connection Control Survey form to determine this.
- An expansion tank on your hot water heater would also be recommended.

All homes have water meters with radios so that the usage can be monitored remotely by the District and by the home owner. It is an easy process to register your account online and start monitoring the water usage to ensure you do not have leaks. Please see the next page for instructions.



Located above are examples of pressure reducing valves (PRV)



Located above is a ¼ turn ball valve used to shut water off to home.

Located below is a backflow device that may be required in some homes.





How can I be responsible with my own water?

Water Usage Portal

Snoqualmie Pass Utility District offers customers access to view their own water meter online. The system allows you to monitor and be responsible for your own water usage. Usage alerts and alarms can be set up to detect leaks when the home is vacant.

What we see most often is when someone comes to their home on the weekend, flushes the toilet and then leaves. The toilet continues to run and use water. A running toilet can use up to 200 gallons of water an hour, this is very costly when meters are read, and bills get sent out.

*Please take a few moments and set up your water meter usage account. Be sure you enter your **last name** then **first name** (as it appears on your monthly bill) when you first set up your account.*

1. Water Usage Portal
Water meter portal to view usage
GO TO PORTAL
Click here for instructions

2. Customer Portal
Please sign in
Forgot password? [Click here for account](#)

3. Customer Portal
Set up your account

4. Customer Portal
Set up your account
Email Address
Get started

5. Snoqualmie Pass Utility District Customer Portal
Set up your account
Need help? Call us at 425-434-6680 or email us at customercare@snoqualmiepass.org

Email Address
Account Number
Name as it appears on bill
Cell Phone for Text Messages (optional)
Password
Confirm Password
Language
Submit

6. Customer Portal
Please Sign In
Submit

7. Customer Portal
Usage Details
400 Cubic Feet used this billing cycle

8. Customer Portal
Billing Cycle Usage Alert
Daily Usage Alert
Math Day Alert
Vacation Alerts

***After you enter your email address, the system will email you - open email and click the link then complete the info shown in step 5.*

***Name as it appears on bill: Will be last name then first name*